ENGLISH

SPANISH

ClearSounds®

Hear how good life can be

Talking Telephone Featuring UltraClear Sound Shaping Technology

Talk500

User Guide

V2.08

Congratulations on your purchase of the Talk500 Phone from ClearSounds Communications™. Please read this User Guide carefully in order to get the very best results from your telephone. Keep the manual near the telephone for easy reference.

Please visit our web site at www.clearsounds.com to:
Register your product
Download additional manuals and trouble shooting tips

Conditions for use
IMPORTANT SAFETY INSTRUCTIONS

Read and understand the Installation Guide & User Manual. When using your telephone equipment, basic safety precautions should always be followed to reduce the risk of fire, electric shock and injury to person, including the following.

WARNING: The Talk500 phone is capable of amplifying sounds to a loud volume. It is important to instruct all potential users of its proper operation. It is advised to adjust the volume control to its minimum level (Low) when not in use and alert other users that hearing damage can potentially result from misuse.

WARNING: To avoid the possibility of electrical shock, do not use this product near water (For example, near a bathtub, wash basin, kitchen sink or laundry tub, in a wet basement or near a swimming pool) while in the bathtub or shower or when you are wet. If the phone becomes submerged in water, do not attempt to retrieve it until after you have unplugged the line cord from the modular wall jack. Do not plug the phone back in until it has dried completely.

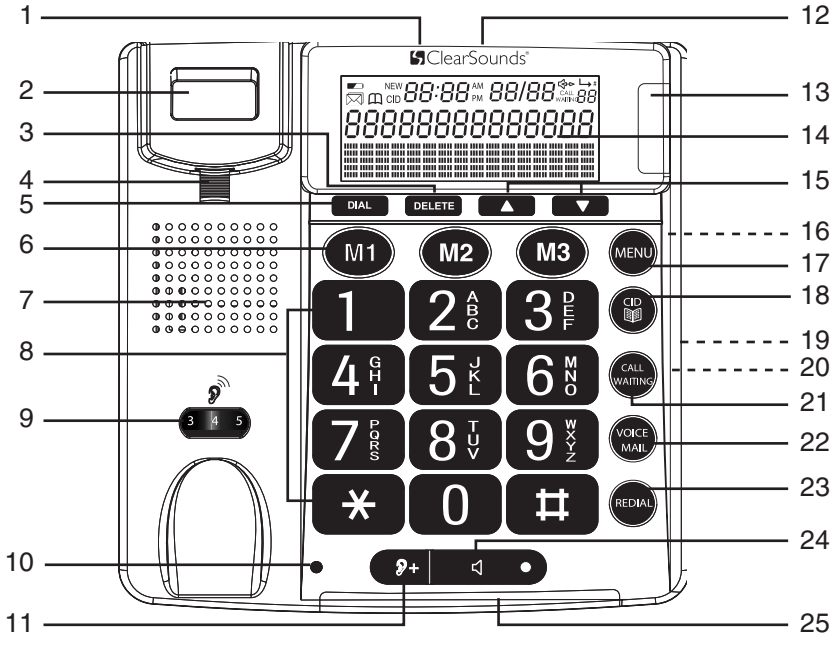
WARNING: Avoid using the telephone during electrical storms. There may be a remote risk of electric shock from lightning. If the electrical storm is present in your immediate area, possibility of electrical shock exists.

WARNING: Do not use the phone if you suspect a gas leak in the area. The phone's electrical contacts could create a spark, which could ignite any heavy concentration of leaking gas.

WARNING: Do not use liquid cleaners or aerosol cleaners on the telephone. Use a damp cloth for cleaning.

PLEASE SAVE THESE INSTRUCTIONS

LOCATION OF CONTROLS



1. Telephone Line Jack **TEL.LINE**
2. Hook switch
3. Delete Button
4. Holder
5. Dial Button
6. Memory Buttons (M1-M3)
7. Speaker
8. Keypad
9. Handset volume control
10. Boost LED
11. Volume Booster
12. AC Power Jack
13. New Call LED
14. LCD Display
15. ▲ / ▼ Up & Down Buttons
16. Ringer Hi/Mid/Low switch
17. Menu button
18. CLIP/Phonebook button
19. Tone Hi/Lo switch
20. Speakerphone Volume Hi/Lo switch
21. Call Waiting button
22. Voice Mail button
23. Redial button
24. Speakerphone button with LED
25. Ringer LED

FCC WANTS YOU TO KNOW

This equipment complies with Part 68 of the FCC rules and the requirements adopted by the ACTA. On the bottom of this equipment is a label that contains, among other information, a product identifier in the format US: AAAEQ##TXXXX. If requested, this number must be provided to the telephone company. An applicable certification jacks Universal Service Order Codes (USOC) for the equipment is provided (i.e., RJ11C) in the packaging with each piece of approved terminal equipment

The REN is useful to determine the quantity of devices you may connect to your telephone line and still have all of those devices ring when your telephone number is called. In most, but not all areas, the sum of the REN's of all devices connected to one line should not exceed five (5.0). To be certain of the number of devices you may connect to your line, as determined by the REN, you should contact your local telephone company to determine the maximum REN for your calling area.

If your telephone equipment causes harm to the telephone network, the telephone company may discontinue your service temporarily. If possible, they will notify you in advance. But if advance notice isn't practical, you will be notified as soon as possible. You will be informed of your right to file a complaint with the FCC.

Your telephone company may make changes in its facilities, equipment, operations, or procedures that could affect the proper functioning of your equipment. If they do, you will be notified in advance to give you an opportunity to maintain uninterrupted telephone service. If you experience trouble with this telephone equipment disconnect from the network until the problem has been corrected or until you are sure that the equipment is not malfunctioning.

This equipment may not be used on coin service provided by the telephone company. Connection to party lines is subject to state tariffs. This equipment is hearing aid compatible.

Warning: Changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. Some cordless telephones operate at frequencies that may cause interference to nearby TV's and VCR's; to minimize or prevent such interference, the base of the cordless telephone should not be placed near or on top of a TV or VCR; and, if interference is experienced, moving the cordless telephone farther away from the TV or VCR will often reduce or eliminate the interference. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to

radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio TV technician for help.

INSTALLATION

Installing Batteries

Your telephone requires four AA batteries (not supplied) in case of network power failure for LCD backup & operations. When appears on the display or the display dims, replace the batteries with 4 AA fresh ones. **Note**: Should you choose not to install batteries - the telephone numbers in memory and the voice recordings are stored in non-volatile flash memory and will not be lost.

1. Before opening the battery compartment, make sure the telephone is disconnected from the telephone line and the power supply.
2. Use a flat-blade screwdriver to lift the battery compartment door.
3. Insert 4 AA batteries into the compartment as indicated by the polarity symbols. Never mix battery types (different chemistries, brands and/or fresh vs. used).
4. Snap the battery compartment door back into place.

Connecting The Telephone

1. Plug one end of the telephone line cord into the **TEL.LINE** jack at the back of the telephone base.
2. Plug the other end of the telephone line cord into the wall outlet.
3. Plug one end of the coil cord into the handset's modular jack.
4. Plug the other end of the coil cord into the left side of the telephone base.

Connecting The Power Supply

Plug the AC adapter into the AC Power Jack on the back of your phone, then into an electrical outlet or surge protector, if you are using one. For safety reasons, use only the AC120V DC9V 200mA adapter provided. **Note**: The adapter is required for the telephone to work correctly.

Hanging The Phone On The Wall

1. Mount using an existing wall plate adapter or drill two holes vertically, one above the other, 83mm apart, and leave the screws protruding from the wall by 5mm.
2. Press and lift out the handset holder. Remove the hanging peg (located by the hook switch) by pushing it upwards and snap it into place so it will hold the handset in place when the phone is mounted on the wall.
3. Insert the mounting bracket's two tabs into the matching slots opposite the

keyhole slot on the underside phone's base. Then press down and slide the bracket upward until the tabs snap into place.

4. Plug one end of the telephone line cord into the **TEL. LINE** jack at the back of the base.
5. Plug the cord's other end into the wall plate jack, then align the base's keyhole slots with the screws and slide the phone downward to secure it.

SETTING UP

Setting The Contrast

1. Press the **MENU** button. The display shows **LCD CONTRAST**.
2. Press the **DIAL** button. The display shows the current contrast setting with values between 1 and 5.
3. Press ▲ or ▼ to select the contrast level and confirm with **DIAL** button.
4. The display now shows to **ENTER TIME/DATE**, you can refer to next section to set the time and date or press CID button to exit the set-up mode.

Note: You can select the desired LCD function by pressing the number key. For example: You can press **MENU** button, then press **5** digit, **NAME RECORDING** will show.

Setting The TIME And DATE

1. Press and release the **MENU** button until **ENTER TIME/DATE** is shown.
2. Press the **DIAL** button. The display shows **ENTER TIME** and the hours digits is flashing.
3. Select the current hour using the ▲ or ▼ and confirm with **DIAL** button. The minutes will now flash in the display.
4. Select the required minutes using the ▲ or ▼ and confirm with **DIAL** button. The display now shows **ENTER DATE** and the month digit is flashing.
5. Select the current month using the ▲ or ▼ and confirm with **DIAL** button. The day will now flash in the display.
6. Select the current day using the ▲ or ▼ and confirm with **DIAL** button.
7. Exit the set-up mode using the CID button.

Setting The Language

1. Press and release the **MENU** button until **LANGUAGE** is shown.
2. Press the **DIAL** button.
3. Select the current language (ENGLISH, ITALIANO, FRANCAIS and ESPANOL) using the ▲ or ▼ and confirm with **DIAL** button.
4. Press CID button to exit the set-up mode.

Setting The Voice Prompt YES/NO

The telephone is factory preset with all voice features **ON**. The volume of the voice features is regulated through the **VOLUME HI/LO** slide switch.

If the user does not wish to hear the voice prompts, they can turn off the voice feature.

1. Press and release the **MENU** button until **VOICE** is shown.
2. Press the **DIAL** button.
3. Using the ▲ or ▼ to select between **VOICE ON** or **OFF** and confirm with **DIAL** button.
4. Press CID button to exit the set-up mode.

Setting Tone /Pulse Dialing Mode

You can select the required dialing type **TONE**/**PULSE**.

1. Press and release the **MENU** button until **TONE**/**PULSE** is shown.
2. Press the **DIAL** button.
3. Select the required dialing type using the ▲ or ▼ and confirm with **DIAL** button.
4. Press CID button to exit the set-up mode.

Setting Ringer Volume Control

The ringer sound level can be adjusted by sliding the **RINGER** switch to select **HI, MID** and **LO** level.
The red bright LED will flash with all incoming calls.

Setting The Handset Volume Control

The Boost LED is used to reflect the handset extra volume setting.

1. Press the + button, the Boost LED will turn ON.
2. Increase the handset volume by rotating the knob to select the listening level (level 1 to level 9).
3. During the conversation, you may turn OFF the Boost by pressing the + button, the Boost LED will turn OFF and the sound level will return to normal.
4. When you hang up, the phone will reset to normal sound level.

Note: Choose not to press the + button and the Boost LED will remain OFF. This is the setting to use for people who do not require the level of amplification and tone control offered on the phone.

Setting Tone Control (TONE HI/LO)

The **Tone control** allows you to fit your specific hearing needs, so words are clearer and easier to understand. Slide the **Tone control DOWN** to boost the lower frequency range. Slide the **Tone control** UP to boost the high frequency range. **Note:** The tone control function will not be effective when the Boost LED is OFF.

Setting Speaker Volume Control

You can adjust the speaker volume for a more comfortable listening level by sliding the **VOLUME HI/LO** switch.

Dialing A Call

1. Pick up the handset or press button (the speaker LED will light) and wait for a dial tone.
2. Press the keypad for the telephone number you wish to dial. The display will show the number that you dialed on the keypad. If you dial a number over 14 digits long, it will show the last 14 digits only.
3. When you have completed your call, hang up the handset or press button again to release the telephone line.

It is possible to switch from a handset conversation to a speakerphone conversation by pressing the button and picking up or hanging up the handset accordingly.

Pre-Dialing A Call

1. Dial on the keypad the telephone number. The telephone will voice the digits dialed (with voice option YES) as well as display them on the LCD. To correct a number press the **DELETE** button for each incorrect digit.
2. Either a) pick up the handset, b) press the **DIAL** button or c) press button.

Redial

To redial the last number called:

1. Lift the handset or press button.
2. Press the **REDIAL** button.

Note: The last number dialed manually (up to 32 digits long) can be redialed.

Pause

You can insert a 3.6 seconds pause into dialing or storing a number into memory in order to access custom and telebanking services, long distance, etc. Press **REDIAL** button at the desired point in number. Press **REDIAL** button again if an additional 3.6 seconds is needed.

Receiving A Call

When you receive a call, the telephone rings, the Ringer LED flashes, and the display shows the CALL# and the caller telephone number (with Caller ID service activated), and says the name of the caller if the number matches with a name recorded in the phone book, if not, it will say the numbers of the calling party.

This feature allows you to decide to pick up the phone or not depending on who is calling.

If you want to talk to the caller:

1. Pick up the handset or press button to answer the call.

2. At the end of the call, return the handset to the cradle or press button again.

Call Waiting

Many special telephone services, such as Call Waiting, require a switch-hook signal. For example, if you have Call Waiting, you can put a call on hold and take a second incoming call on the same line by pressing **CALL WAITING** button. Press **CALL WAITING** again to alternate between the two calls.

Note: If you do not have any special phone services requiring a switch-hook signal, pressing **CALL WAITING** might disconnect the current calls.

Message Waiting Indicator

If you have Voice Mail Service from your local phone company, when you are unable to answer a call, the incoming call will be forwarded to a mailbox where the caller can leave a message. Your Talk500 will display MESSAGE WAITING if a recorded message has been left. The New Call LED will blink until the message is retrieved.

Or you can press the **DELETE** button once, the display shows **DELETE ?**, press and hold the **DELETE** button to turn OFF the New Call LED and the **MESSAGE WAITING** message.

Note: Subscription is required to use the Message Waiting services.

Hearing Aid Compatibility

This unit is compatible with inductively coupled hearing aids and cochlear processors. Adjust your hearing aid's or processor's "T-switch" to the "T" position. Make sure to hold the handset close to your hearing aid or processor.

THE PHONE BOOK

Important: When using the phone book features, please note it is only available at phone book mode (icon turns on). If the icon is off, press CID button once.

Storing numbers in the phone book (Can be stored up to 30 lists)

1. Press and release the **MENU** button until **STORE NUMBER** is shown.
2. Press the **DIAL** button. The cursor will flash in the first position.
3. Enter the required telephone number with a maximum of 22 digits using the number pad and confirm with **DIAL** button.
4. Enter the required name with a maximum of 16 letters. The next section will tell you how to enter names.
5. Confirm with **DIAL** button. The display now shows **NAME RECORDING**.
6. To record voice, hold down **DIAL** button, speak clearly into microphone after a beep and "VOICE" icon flashing. Release the button when you finished or the unit will stop recording after 3 seconds. The voice prompt will then be played automatically.
7. You can repeat step 2 to 6 to enter more numbers or press CID button to exit.

Note: When the memory location is full, **FULL** will displayed.

How To Enter Names

The number buttons are also inscribed with letters for entering the name. By repeatedly pressing the appropriate button, upper case letters as well as numbers and special characters can be entered.

Overview:

Button	Letters/symbols
1	[Space character] + & - / 1
2	A B C 2
3	D E F 3
4	G H I 4
5	J K L 5
6	M N O 6
7	P Q R S 7
8	T U V 8
9	W X Y Z 9
*	‘ @ ( ) *
0	, . : ; ? 0
#	$ _ % ! #

Incorrect entries can be deleted with **DELETE** button. To do this, move the cursor the correct position using ▲ or ▼ and then press **DELETE** button.

To Review The Phonebook Memory

1. Press and release CID button, until 🕮 icon is shown. (If you have selected the VOICE feature ON – immediately after pressing and releasing the CID button - the phone will announce the mode selected “Phonebook” or “Caller ID”.
2. Review the stored phone number by pressing ▲ or ▼, or enter the initial letter of the name of the person you wish to call using the number pad. After a short time, the display will show the first stored telephone number with this initial letter, say the name and VOICE icon is shown if it was recorded, or voice the telephone number. You can now search for further numbers under this letter by pressing ▼.

Please Note:

- If no telephone number is stored, the display will show **EMPTY**.
- After you view all the calls in memory, the display will show **END OF LIST**.

To Dial A Number From The Phonebook

1. With the required telephone number showing on the display (step above), press **DIAL** button. The telephone dials out the displayed telephone number automatically in speakerphone mode.
2. The display shows dialed out telephone number and counting timer.

-OR-

1. Pick up the handset or press button (the speaker LED will light) and wait for a dial tone.
2. Press and release CID button, until icon is shown.
3. Review the stored phone number by pressing ▲ or ▼.
4. Press **DIAL** button.

Recording / Editing / Deleting Voice Prompt Of Name Of Phonebook

With Caller ID service activated, when an incoming call is received, the unit will display and announce the caller's phone number. If the caller's phone number is stored in the phonebook, caller's name will be displayed too.

If the voice prompt is recorded for this phone number, the unit will announce the voice prompt recorded instead of the caller's phone number.

1. Press and release the **MENU** button until the **"NAME RECORDING"** is shown.
2. Press the **DIAL** button. A list of the phone book entries will be display.
3. Press ▲ or ▼ to select the list you like to record a voice or name for it.
4. To record or edit the voice, hold down **DIAL** button. Speak clearly into the microphone after a beep and "VOICE" icon flashing. Release the button when you are finished or the unit will stop recording after 3 seconds. The new voice prompt will then be played automatically. **Note:** To delete the voice prompt recorded, press **DELETE** button while the voice prompt is playing.
5. Repeat step 3 to 4 to edit or delete more entries or exit the set-up mode by pressing the CID button.

To Edit The Phonebook Memory

1. Press and release CID button, icon is shown.
2. Select the required location from the phone book by pressing ▲ or ▼.
3. Press and hold **MENU** button for two seconds. The display will show **EDIT?**.
4. Press **DIAL** button, the first digit of the selected phone number will flash.
5. You can move the cursor to the required position by pressing ▲ or ▼. To delete the digit, press **DELETE** button, or press any numeric key to inset the digit and confirm with **DIAL** button. Then the display shows the flashing first letter of the name.
6. Move the cursor to the required position by pressing ▲ or ▼. To delete the letter, press **DELETE** button, or press any numeric key to replace the name, and confirm with **DIAL** button, "**SAVED!**" is shown.
7. You can repeat step 2 to 6 to edit more numbers or press CID to exit.

To Delete the Phonebook Memory

1. Press and release CID button, 🕮 icon is shown.
2. Select the required location from the phone book by pressing ▲ or ▼.
3. *To delete single memory*, press **DELETE** button once. The display will show the **DELETE?**. Press **DELETE** button for 2 seconds. The telephone number and name will be deleted and the display will now show another number from the phone book.
   To delete all entire memory, press and hold **DELETE** button until the display shows **DELETE ALL?**. Press **DELETE** button for 2 seconds until **EMPTY** appears on the display.

Storing Numbers In The MEMORY Button

This telephone has 3 One-Touch memories numbered M1, M2 and M3.

Once a number has been stored in a memory location, you only need to press one button to make the call.

1. Press and release the **MENU** button until the **STORE NUMBER** is shown.
2. Press the **DIAL** button. The cursor will flash in the first position.
3. Enter the required telephone number with a maximum of 22 digits using the number pad and confirm with **DIAL** button.
4. Press the memory button (M1, M2 and M3). The number has now been saved and display shows **SAVED!**.

Dialing Using The Memory Buttons

1. Lift the handset or press 🔊 button and wait for a dial tone.
2. Select the required memory location (M1 - M3) by pressing the corresponding button.

-OR-

1. Pressing the corresponding button.
2. Lift the handset, press the **DIAL** button or press 🔊 button, the number will dial out automatically.

Voice Mail

You can store your VOICE MAIL box telephone number for easy dailing

1. Press and release the **MENU** button until the **STORE NUMBER** is shown.
2. Press the **DIAL** button. The cursor will flash in the first position.
3. Enter the required telephone number with a maximum of 22 digits using the number pad and confirm with **DIAL** button.
4. Press the memory button **VOICE MAIL**. The number has now been saved and display show **SAVED!**.

To access your message(s):

1. Press the **VOICE MAIL** button. Your call will be put through to the mailbox and your message(s) played back to you.
2. Replace the handset to end the call.

Note: Subscription is required to use the Voice Mail service.

THE CALLER ID

NOTE: In order to utilize the Caller ID features, you must subscribe to Caller ID service through your local phone company. There are fees for Caller ID services, and it may not be available in all areas. This product can provide information only if both you and the caller are in areas offering Caller ID service, and if both telephone companies use compatible equipment.

Important: When using the Caller ID features, please note it is only available at Caller ID mode (CLIP icon turns on). If the CLIP icon is off, press CID button once.

Receiving a Call (Can be stored up to 64 calls)

- If an incorrect, invalid or incomplete Caller ID signal is received, the display shows **NO NUMBER.**
- If only the caller's phone number is received, the display shows the caller's phone number with the time and date it was received. The NEW icon turns on and NEW CALL LED blinks.
- If both the caller's name and phone number are received, the display shows the caller's name and phone number, with the time and date it was received. The **"NEW"** icon turns on and NEW CALL LED blinks. **Note:** If the caller's name has more than 16 characters, only the first 16 characters will be displayed.
- Your unit displays incoming call waiting Caller ID information while you are on another call. If you receive a call while the display shows the **CALL WAITING** icon. **Note:** The Call Waiting information will be disappear 20 seconds after you review it.
- If the name and number are not available due to the caller's restriction, the display shows **PRIVATE** with the time and date received. The NEW icon turns on and NEW CALL LED blinks.
- If the name and number are not available, the display will show **OUT OF AREA** with the call's time and date. The NEW icon turns on and NEW CALL LED blinks.
- If a long distance call message is received, the display will show **LONG DISTANCE** with the call's time and date. The NEW icon turns on and NEW CALL LED blinks.

Please Note:

1. If the Caller ID memory is full, the oldest data will be removed on a first-in/ first-out basis.
2. If the Caller ID information received duplicates another call in memory, the time/date will be updated and the **REPEAT** icon will be lit.
3. If no key is pressed within 20 seconds, the display will display the total call counter, new call counter, current time and date.

View the Caller ID Memory

Press ▼ to review more recent calls. The CALL# will decrease.

After you view the most recent data in memory, the display will show **END OF LIST**.

Press ▲ to review older calls. The CALL# will increase.

After you view the oldest data in memory, the display will show **END OF LIST**.

If the data in memory is being reviewed for the first time, the NEW icon will be lit.

The NEW CALL LED will turn off if you review the data.

If no key is pressed within 20 seconds, the display will display the total call counter, new call counter, current time and date.

Erase The Caller ID Memory

1. Select the required Caller ID memory location by using the ▲ or ▼ button.
2. *To delete single memory*, press **DELETE** button once. The display will show the **DELETE?**. Press **DELETE** button for 2 seconds. The data for that call will be erased, and the CALL# and Caller ID information will be updated.

-OR-

To delete all entire memory, press and hold **DELETE** button until the display shows **DELETE ALL?**. Press **DELETE** for 2 seconds until **NO CALLS** appears on the display. Both the total call and new call counters will become zero, and the current time and date will be displayed.

Call Back (Redial) From The Caller ID Memory

With the handset hung up on the base.

1. Select the required Caller ID memory location by pressing ▲ or ▼.
2. Press **DIAL** button, the speakerphone will on automatically and dial the selected number.

-OR-

Lift the handset or press the button, select the required Caller ID memory location by pressing ▲ or ▼, then press **DIAL** button.

Note: If the Caller ID number is 10 digits, press **DIAL** button once, the unit will insert “1” before the Caller ID number automatically. You can press ▼ button to select insert “1” or not. Press **DIAL** again, the speakerphone will turn on automatically and dial the display number.

Copy From The Caller ID To The Phonebook

You can copy Caller ID information to the phone book while you are reviewing the Caller ID information.

1. Select the required Caller ID memory location by pressing ▲ or ▼.
2. Press and hold **MENU** button for two seconds, display will show **COPY TO MEMORY**.
3. Press **DIAL** button, display will show **SAVED!**.

TROUBLESHOOTING GUIDE

No dial tone

1. Check that all phone cord connections (including the curly cord) and AC Adapter are securely plugged into the telephone & wall jack.
2. Check that the phone is in the correct dialing mode, Touch-Tone / Pulse Setting.
3. Plug another phone into the jack to make sure your phone service is functioning properly.

Call will not dial or dials very slowly

1. Check that the phone is in the correct dialing mode, Touch-Tone / Pulse Setting

No audible ringer

1. You may have too many extensions on your line. Try unplugging a few devices. Having too many telephones /accessories can also create problems such as low ringer volume or impaired quality during calls.

No amplification

1. Check to see if the + amplify button is “ON”. The red light should be lit.
2. Check the AC Power Adapter and make sure it is plugged into the wall and into the appropriate jack on the phone.

Noise, Static, Interference while using the handset

1. A filter may be required for homes with DSL line or near Radio towers.

There is a red light that continues to flash

1. You have un-reviewed Caller ID / Call Waiting information or missed a call.

Caller ID information does not show

1. Make sure you are subscribed to Caller ID through your local phone company.

No Caller ID information while on a call

1. Make sure your service provides Caller ID Information while you are on a call. This is sometimes known as “Caller ID on Call Waiting” or “Type II Caller ID”.
2. The phone cannot display the information if another phone on the same line is in use. Make sure all extensions are on hook.

Cannot dial out of Caller ID

1. Make sure your area code is set up properly

WARRANTY & SERVICE

ClearSounds Communications™ warrants the Talk500 Phone against any defect in materials or workmanship for the period of one year from the date of purchase. Should you experience a problem, contact our customer service department or visit our website at www.clearsounds.com

Be sure to save your sales receipt as proof of purchase date should you need warranty service.

Within a period of one year from purchase date, ClearSounds Communications™ will repair or replace (our discretion) your Talk500 phone, if a defect in materials or workmanship is found. If we elect to replace your phone, we may replace it with a new or reconditioned product of the same or similar design. Repair or replacement will be warranted for a period of 90 days or the original time the original warranty, whichever is longer.

The warranty does not cover accidents, negligence or breakage to any parts. This includes shipping damage, failure to follow instructions, misuse, fire, floods, use of incompatible accessories, Acts of God or failure in your phone service carrier's line service. The product must not be tampered with or taken apart by anyone who is not an authorized ClearSounds Communications™ representative. Tampering with the phone will void any written or implied warranties.

ClearSounds Communications™ shall not be responsible for loss of time, inconvenience, loss of use of your Talk500 phone, property damage by your Talk500 or any other or consequential damages.

Warranty service is available only with proof of purchase.

IMPORTANT: YOUR RECEIPT IS PART OF YOUR WARRANTY AND MUST BE RETAINED AND PRODUCED IN THE EVENT OF A WARRANTY CLAIM.

Shipping cost must be prepaid and the product must be packaged appropriately for shipping.

Service in United States
ClearSounds Communications
Attention: Repair Center
8160 S Madison Street

Burr Ridge, IL 60527
USA
800-965-9043

Service in CANADA
ClearSounds Canada
Attention: Repair Center
220 Donaghy Ave

North Vancouver, BC
CANADA V7P 2L5
604-980-6686

ClearSounds®
Hear how good life can be

For Product Support and help visit our website at
www.clearsounds.com
e-mail: info@clearsounds.com
Telephone: 800-965-9043 - Spanish: 888-758-6056 - TTY: 888-814-5359 - Fax: 888-654-9219